



**RED SHIELD**  
INSURANCE COMPANY®

# FOCUS

A REGIONAL COMPANY MEETING THE NICHE NEEDS OF OUR AGENTS

## ***What's Happening at Red Shield? Our Faces Are Changing!***

As our company grows, new faces come and go.

We would like to update you on some exciting changes in our all-star staff.



KNOWLEDGE ★ COMMITMENT ★ RELIABILITY ★ SERVICE

### **Janet Baker Retires, Dali Evey is promoted to Commercial Lines Manager**

*Dali Evey (left), Janet Baker (right)*

Janet Baker is set to retire from Red Shield Insurance March 30, 2016 after 20 years of dedicated service. This past December Dali Evey was promoted to Commercial Lines Manager.

"Red Shield Insurance Company has been a great place to work. I have seen a lot of positive changes over the last 20 years. I will miss all the agent relationships I made over the years. In retirement, I will do some RV traveling, play more golf, spend more time with my grandkids and read in the down time." - *Janet Baker*

Dali has been with the company since 2001 as Senior Underwriter, and was with a general agency for 14 years prior to this. She spends most of her free time with her horse, Pistol.

"I am excited for this new challenge!" - *Dali Evey*

# ***And Other New Faces:***



## **Kevin Tufts**

### *Underwriting Department Manager*

Kevin Tufts started as a Workers Compensation Underwriter for Grocers Insurance in 1994. In 1997 he took a position as a Workers Compensation and Health Underwriter for Liberty Northwest Insurance Company. Kevin returned to Grocers Insurance in 1999 (later purchased by Argo Insurance in 2004) as a Property & Liability Underwriter.

While with Argo Insurance, he held the positions of Senior Underwriter and Underwriting Manager. Overall, he has 21 years' experience in Commercial Lines Underwriting. The vast majority of that time has been with specialty carriers. Kevin Tufts has a Bachelor's Degree in Economics and Sociology from Pacific University in Forest Grove, OR. Additionally he has obtained CPCU, ARe and ARM designations. His personal interests include playing basketball, watching his daughters play soccer, fixing up his old house and finding time to enjoy kayaking and paddle boarding.

Red Shield Insurance Company proudly welcomed Kevin Tufts aboard in October 2015.



## **Pam Butler**

### *Senior Commercial Underwriter*

Pam joined Red Shield in December of 2015 as a Sr. Commercial Underwriter. Outside of work she spends her time quilting and playing with her dogs, Charlie and Lexi. She is excited to be a part of the team.



**Erin Makey**

*Commercial Underwriter*

Erin came to Red Shield at the end of 2015. She is excited to join the team and finds that her fellow staff is the highlight of working with us. When she is not at work she enjoys music, writing, hiking and keeping up with her 6 year old son, William.



**Stephen Ingham**

*Yacht Underwriter*

Stephen came to Red Shield in November of 2015. He brings yacht expertise to the team. Over his life time he has owned, operated and restored yachts. Currently he is working on a 1964 wood hull, 31' Fairliner Cruiser. In the past he has worked as a yacht broker in the Portland area, a commercial photographer for over 20 years and spent some time in security and as an investment adviser. Outside of work, Stephen enjoys woodworking, fishing, bow hunting and also restoring a 1921 farmhouse in Scappoose.



**Elisha Oldenkamp**  
*Marketing Coordinator Assistant*

Elisha began at Red Shield in October of 2015 and had prior work with insurance for two and a half years. She is currently attending school for business marketing and continuing insurance education courses. Elisha is excited to combine her work and school experience for a strong future in insurance and she is looking forward to growing further with this company. Outside of work she enjoys spending time with her pets, hiking and line dancing.

**RECENTLY  
RETIRED**  
  
**Suzanne Norris  
John Rehberg**



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Check out our [APPETITE](#).

### Thank You for Your Business!

The staff at Red Shield Insurance Company would like to thank all of our partners for the business written and your contribution to the success of our company. We strive to be your choice for risks that fit our unique appetite.



**RED SHIELD  
INSURANCE COMPANY®**

**KNOWLEDGE ★ COMMITMENT ★ RELIABILITY ★ SERVICE**

- Providing individual risk underwriting by "thinking outside the box" since 1979
- Regionally owned and managed, with a focus on solid underwriting results
- Strong financial positioning, with a long history of combined ratios of less than 100%
- Solid relationships with top-rated reinsurance partners who enable us to provide consistent products and fair rates
- Exceptional service through personal evaluation of each risk, with responsive and fair claims handling